


Business Planning- Enterprise Branch Corporate office 7th Floor, Bharat Sanchar Bhawan, H C Mathur Lane, Janpath, New Delhi 110001	 भारत संचार निगम लिमिटेड (भारत सरकार का उपक्रम) BHARAT SANCHAR NIGAM LIMITED (A Govt. of India Enterprise)
--	--

No.111-27/2009-BP-Ent (2)

Dated 15/09-2011

To

The Sr.General Manager, IT Project Circle,
 Telephone Exchange Building,
 Osmania University Campus,
 Hyderabad – 500 001

Sub:- Tariff of Broadband Internet service on FTTH-promotional offer - Regarding.

Kindly refer to your office letter No. IPTC/HYD/Corr on Plan config-Tariff-VAS/2011-12/1 dated 19th Aug, 2011, on the above mentioned subject.

2 In this regard, the following clarifications are issued:

S.No	Clarification required	Clarification
W.r.t. point (1)	<ul style="list-style-type: none"> Whether voice plan of customer choice has to be given? 	Yes
	<ul style="list-style-type: none"> Whether BB250 plan charges are to be collected by adding 10% as is done in the plans of 499 and above as per original order of offering Broadband plans on FTTH 	Yes
W.r.t. point (1)	<ul style="list-style-type: none"> Since the customer demand is only Voice & IPTV on FTTH, whether broadband has to be created or not? 	Broadband has to be created
W.r.t. point (2)	Charges of Rs.100/- as "ONT Charges per month" which clear states the same as recurring charges	The monthly ONT charges may be waived off for the duration of promotional offer i.e., up to Nov, 2011, instructions have already been issued vide this office letter of even No. dated 19-08-2011 (copy enclosed)

3 This is issued with the approval of competent authority.

CKBhan
 (C K BHAN) 15/9/11

Encl:As above

Asst. General Manager (BP-Ent)

Copy to:

All CGMs BSNL Circles/Distts for information

Business Planning- Enterprise Branch
Corporate office
7th Floor, Bharat Sanchar Bhawan,
H C Mathur Lane, Janpath,
New Delhi 110001



भारत संचार निगम लिमिटेड
 (भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
 (A Govt. of India Enterprise)

No.111-27/2009-BP-Ent (2)

Dated 19-08-2011

To

The Chief General Manager, BSNL,
 A P Telecom Circle,
 Hyderabad – 500 001

**Sub:- Promotional offer – Tariff of Broadband Internet Services on FTTH –
 Clarification – Regarding.**

Kindly refer to your office letter No. TA/Comml-II/19-34/2011/09 dated 12-08-2011 on the above mentioned subject.

2 In this regard, the following clarifications are issued:

S.No	Clarification required	Clarification
1	Whether one time security deposit of Rs. 2000/- will be NIL, if the customer opts for Annual payment plan as done in respect of activation charges.	Security Deposit in case of annual payment option may be waived off, instructions have already been issued vide this office Circular of even No. dated 09-03-2010 (copy enclosed)
2	Whether ONT charges of Rs. 100/Month will be waived for only for first month of for entire 12 months, if the customer opts for annual option and pays in advance.	The monthly ONT charges of Rs. 100/- may be waived off for the duration of promotional offer i.e., up to Nov, 2011.

3 This is issued with the approval of competent authority.

CKBhan
 19/8/11
 (C K BHAN)

Asst. General Manager (BP-Ent)

Encl:As above

Copy to:

All CGMs BSNL Circles/Distts for information

*Issued to all
 with encls.*